

TELEPHONE USE POLICY

The telephones located in the public library are for library business, receipt of reference questions from the public and for convenience to the patron in gaining information about library programs and services. They are not to be used by patrons for conducting personal business or for social calls. A public pay telephone is located outside the library building for the use of the general public. If at all possible, both children and adults will be expected to use this telephone for any needed calls.

Should an emergency situation arise, (the definition of such an emergency to be defined by library staff and not the patrons) the staff may permit a phone call to be made on a telephone in the workroom. A desire on the part of an adult or child to save the charge on a telephone call will not be considered an emergency.

While it is true that taxpayers do fund the services of the Library, as they do all City services, no single taxpayer has the right to expect special treatment or services not afforded to others. Allowing patrons access to the library's telephones would undermine the purposes for acquiring the telephone service.